



PRIVACY POLICY

Protection of Personal Information Act Privacy Notice

INTRODUCTION

This Notice explains how we obtain, use and disclose your personal information, as is required by the **Protection of Personal Information Act, 2013 (POPI Act)**. At Myvar Holdings, we are committed to protecting your privacy impact and to ensure that your Personal Information is collected and used properly, lawfully and openly.

By submitting your Personal Information to us, you will be treated as having given your permission – where necessary and appropriate – for disclosures referred to in this policy. By using this website, you acknowledge that you have reviewed the terms of this Privacy Notice and Consent to Use of Personal Information (the “Privacy Notice and Consent”) and agree that we may collect, use and transfer your Personal Information in accordance therewith.

If you do not agree with these terms, you may choose not to provide any Personal Information but this may impact on our ability to support you as a customer or supplier. This Privacy Notice and Consent forms part of our Terms and Conditions of Use and such shall be governed by and construed in accordance with the laws of South Africa.

INFORMATION ABOUT OUR COMPANY

Myvar Holdings, a tech startup in Cape Town South Africa est. in 2016, developed B2B SAAS in microservices and MVP automation, new processor technology and has a gaming software footprint.

COMPANY DETAILS

PHYSICAL ADDRESS : 1008 Otto du plessis drv, Bloubergstrand, Cape Town, 7441

INFORMATION OFFICER : Hannelize Jansen van Rensburg

HOW TO CONTACT US

If you have any queries about this notice or believe we have not adhered to it, or need further information about our privacy practices or wish to give or withdraw consent, exercise preferences or access or correct your personal information, please contact us:

Attention: INFORMATION OFFICER

Hannelize Jansen van Rensburg

admin@[myvar.global](mailto:admin@myvar.global)

DEFINITION OF PERSONAL INFORMATION ACCORDING TO THE POPI ACT

According to the POPI Act “Personal Information” means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person. The POPI Act, which has more specific examples if you need them, can be found at the following link:

www.gov.za

RIGHT TO LODGE A COMPLAINT

In terms of the POPI Act (POPIA) section 18. (h) (v) you have the right to lodge a complaint to the Information Regulator (South Africa) (IRSA). The IRSA contact details are:

<https://www.justice.gov.za/infoereg/contact.html>

CHANGES TO THIS POLICY

We may change this policy by uploading a revised policy onto the website. The change will apply from the date that we upload the revised policy. This policy is effective and will remain in effect except with respect to any changes in its provisions in the future.

PERSONAL INFORMATION MAY BE TRANSMITTED TRANS-BORDER

Personal Information may be transmitted trans-border to Myvar Holdings’s suppliers in other countries, and Personal Information may be stored in data servers hosted outside South Africa, which may not have adequate data protection laws. Myvar Holdings will endeavor to ensure that its dealers and suppliers will make all reasonable efforts to secure said data and Personal Information.

The General Data Protection Regulations (GDPR) imposes restrictions on the transfer of personal data outside the European Union, to third countries or international organizations.

In certain specific situations it allows for the transfer where:

1. The client explicitly consents to the data transfer after having been informed.
2. It is necessary for the performance of a contract between the data subject and the controller or the implementation of pre-contractual measures taken at the data subject's request.
3. In interest of the data subject between the controller and another natural or legal person.
4. It is necessary in order to protect the vital interests of the data subject or of other persons.
5. It is necessary for the establishment of, exercise or defense of legal claims.
6. The transfer is necessary for important reasons of public interest.

WHO DO WE COLLECT YOUR PERSONAL INFORMATION FROM

If you provide us with any personal data relating to other individuals, you represent that you have the authority to do so and acknowledge that it will be used in accordance with this Privacy Statement. If you believe that your personal data has been provided to us improperly, or to otherwise exercise your rights relating to your Personal Data, please contact us by using the information set out in the Contacts section.

We collect personal information about you from:

- you, when you provide that personal information to us, including via the website and any related service, through any registration or subscription process, through any contact with us (e.g. telephone call or email), or when you buy or use our services and products
- we may use third party services that collect, monitor and analyse this info or data to perform functions with it on our behalf
- We may collect Personal Information supplied by you the user, through surveys, Customer Service Correspondence, Internal Analysis, Marketing and Promotions, etc.

If possible, we will collect personal information from you directly.

HOW WE USE YOUR PERSONAL INFORMATION

We will use your personal information:

- *to verify your identity*
- *to provide services and products to you*
- *to market our services and products to you, including contacting you electronically (e.g. by text or email for this purpose)*

- *to improve the services and products that we provide to you*
- *to bill you and to collect money that you owe us, including authorising and processing credit card transactions*
- *to respond to communications from you, including a complaint*
- *to conduct research and statistical analysis (on an anonymised basis)*
- *to protect and/or enforce our legal rights and interests, including defending any claim*
- *for any other purpose authorised by you or the Act.*

DISCLOSING YOUR PERSONAL INFORMATION

We may disclose your personal information to:

- *another company within our group*
- *any business that supports our services and products, including any person that hosts or maintains any underlying IT system or data centre that we use to provide the website or other services and products*
- *a credit reference agency for the purpose of credit checking you*
- *other third parties (for anonymised statistical information)*
- *a person who can require us to supply your personal information (e.g. a regulatory authority)*
- *any other person authorised by the Act or another law (e.g. a law enforcement agency)*
- *any other person authorised by you.*

Your Personal Data will be retained for a period of time consistent with the original purpose of collection. We determine the appropriate retention period for personal data on the basis of the sensitivity of the data processed, the purpose and the applicable legal requirements.

A business that supports our services and products may be located outside South Africa. This may mean your personal information is held and processed outside South Africa.

PROTECTING YOUR PERSONAL INFORMATION

We will take reasonable steps to keep your personal information safe from loss, unauthorised activity, or other misuse.

We are legally obliged to provide adequate protection for the personal information we hold and to stop unauthorised access and use of personal information. We will, on an on-going basis, continue to review our security controls and related processes to ensure that your personal information remains secure.

Our security policies and procedures cover:

- Physical security;
- Computer and network security;
- Access to personal information;

- Secure communications;
- Security in contracting out activities or functions;
- Retention and disposal of information;
- Acceptable usage of personal information;
- Governance and regulatory issues;
- Monitoring access and usage of private information;
- Investigating and reacting to security incidents.

When we contract with third parties, we impose appropriate security, privacy and confidentiality obligations on them to ensure that personal information that we remain responsible for, is kept secure.

We will ensure that anyone to whom we pass your personal information agrees to treat your information with the same level of protection as we are obliged to.

PROTECTION OF CHILDREN

We don't provide our services to children under the age of 17. Children under the age of 17 may only use our services with the involvement and consent of their parents.

ACCESSING AND CORRECTING YOUR PERSONAL INFORMATION

Subject to certain grounds for refusal set out in the Act, you have the right to access your readily retrievable personal information that we hold and to request a correction to your personal information. Before you exercise this right, we will need evidence to confirm that you are the individual to whom the personal information relates.

In respect of a request for correction, if we think the correction is reasonable and we are reasonably able to change the personal information, we will make the correction. If we do not make the correction, we will take reasonable steps to note on the personal information that you requested the correction.

YOU HAVE THE RIGHT TO

1. Supply us with your personal data;
2. Delete, rectify, restrict us to process your personal data;
3. Share your data with third parties.
4. Unsubscribe from our communication platform.
5. You have the right to opt-out from the collection of non-essential devices and usage data on your web browser.
6. You have the right to request a copy of the personal information we hold about you.
7. You have the right to appeal to any decisions taken by Myvar Holdings.

8. IN TERMS OF THE POPI ACT (POPIA) SECTION 18. (H) (IV) YOU HAVE THE RIGHT TO OBJECT TO THE PROCESSING OF PERSONAL INFORMATION AS REFERRED TO IN SECTION 11(3) OF THE POPIA.

INTERNET USE

While we take reasonable steps to maintain secure internet connections, if you provide us with personal information over the internet, the provision of that information is at your own risk.

If you post your personal information on the website's [message board/ chat room], you acknowledge and agree that the information you post is publicly available.

If you follow a link on our website to another site, the owner of that site will have its own privacy policy relating to your personal information. We suggest you review that site's privacy policy before you provide personal information.

COOKIES

We use cookies (an alphanumeric identifier that we transfer to your computer's hard drive so that we can recognize your browser) to monitor your use of the website. You may disable cookies by changing the settings on your browser, although this may mean that you cannot use some of the features of the website.