



Support Policy

Efficient Support is regarded as very important to Myvar Holdings.

Updates

As needed, we will run necessary updates to ensure that the full functionality of the platform is available to you. We may need to run updates with regards to security, functionality or general maintenance issues. We are under no obligation to develop future enhancements or functionalities.

Support Requests

We will ensure that all requests are analysed and resolved within the shortest time framework and our Helpdesk Software support system is available 24/7 for reporting. Our Myvar Holdings support team will respond during business hours.

1. Technical support will be supported through Github and the community.
2. Accounts and Billing support can be accessed through the ticketing system through our Contact Us page on our website.

We reserve the right to update this policy from time to time.